

Docket No. 010188D1

Serial No. 10/674,039

LISTING OF CLAIMS:

1. (Currently Amended) A method for providing personnel to furnish services comprising the steps of:

(a) communicating with providing a first organization having first personnel for performing services intended for a requestor of the services and having a first personnel control center for communicating with the first personnel, the control center having a plurality of computers for providing a communications path, using wireless communications consisting of a satellite system, a terrestrial-based communications system, or a combination thereof, between the control center and the first personnel;

(b) determining that the first personnel of the first organization are not available to provide the services requested by the requestor;

(c) contacting providing- through the center, a second organization having second personnel which are capable of performing the services requested by the requestor;

(d) determining that second personnel of the second organization can perform the services requested by the requestor;

(e) assigning the services requested by the requestor to the second personnel; and

(f) configuring the computers to enable communications between the first personnel and the second personnel; and

(f)(g) communicating a service status from the second personnel to the first personnel control center.

2. (Original) The method of Claim 1 wherein said first personnel control center comprises a personnel dispatch center.

3. (Original) The method of Claim 1 wherein said first personnel control center comprises a personnel network management facility.

4. (Currently Amended) The method of Claim 3 wherein said second personnel ~~communicated~~ communicate with the first personnel control center with a mobile communication terminal.

5. (Original) The method of Claim 1 wherein said communicating service status from the second personnel to the first personnel control center is via a satellite.

Docket No. 010188D1

Serial No. 10/674,039

6. (Original) The method of Claim 1 wherein said communicating service status from the second personnel to the first personnel control center is via a terrestrial-based wireless communication system.

7. (Currently Amended) A method for allocating services comprising the steps of:

(a) communicating with ~~providing~~ a first organization having at least one first carrier for transporting first personnel to perform services for a requestor of the services and having a first personnel control center for communicating with the first carrier of the first personnel, the control center having a plurality of computers for providing a communications path, using wireless communications consisting of a satellite system, a terrestrial-based wireless communications system or a combination thereof, between the control center and the first personnel;

(b) determining that the first personnel of the first organization are not available to provide services requested by the requestor;

(c) contacting ~~providing~~ through the center, a second organization having at least one second carrier for transporting second personnel which are capable of performing the services requested by the requestor;

(d) determining that second personnel of the second organization are available to perform the services requested by the requestor;

(e) configuring the computers to enable communications between the first personnel and the second personnel;

(f) assigning the second personnel to do the services requested by the requestor; and

~~(f)~~ (g) communicating a service status from the second carrier to the first personnel control center.

8. (Original) The method of Claim 7 wherein said first personnel control center comprises a personnel dispatch center.

9. (Original) The method of Claim 7 wherein said first personnel control center comprises a personnel network management facility.

10. (Original) The method of Claim 9 wherein said second carrier includes a mobile communication terminal for communicating with the first personnel control center.

Docket No. 010188D1

Serial No. 10/674,039

11. (Original) The method of Claim 1 wherein said communicating service status from the second carrier to the first personnel control center is via a satellite.

12. (Original) The method of Claim 1 wherein said communicating service status from the second carrier to the first personnel control center is via a terrestrial-based wireless communication system.